

Vasave VAT Filer

Privacy Policy and Your Data Rights

Last updated: 10 January 2026

This Privacy Policy explains how Vasave VAT Filer handles personal and financial data, with a strong focus on transparency, security, and your legal rights.

Vasave VAT Filer is a software and brand name only. The software is operated and maintained by the developer responsible for its design, operation, and HMRC API integration. We are committed to complying with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and applicable UK tax legislation.

1. Your Ownership and Control

1.1 You Own Your Data

You retain full ownership and control of all data you enter into Vasave VAT Filer, including financial records, tax data, client or contact information, and personal account details. We provide secure software tools to store and process this data on your behalf.

1.2 Data Portability

You may access and export your data at any time. CSV export functionality is available within relevant sections of the App to allow you to maintain your own secure backups.

2. Information We Collect

2.1 Types of Data Collected

Identity Data

Name, email address, encrypted password, and chosen two-factor authentication (2FA) method — required for account creation and security.

Tax & Financial Data

VAT Registration Number (VRN), National Insurance Number (NINO), Unique Taxpayer Reference (UTR), transaction records, invoices, and calculated balances — required for digital record-keeping and MTD submissions.

HMRC Records

VAT obligations, VAT liabilities, and ITSA summaries retrieved securely from HMRC —

required to display deadlines and tax status.

Usage Data

Login timestamps, submission logs, and limited technical diagnostics — required for security monitoring and fraud prevention.

Important: We do not store your bank login credentials.

3. Security Measures and Data Sharing

3.1 Encryption

Data in transit is protected using HTTPS (TLS) encryption. Sensitive stored data is protected using encryption at rest.

3.2 Mandatory Two-Factor Authentication (2FA)

All accounts require 2FA to provide an additional layer of security.

3.3 Sharing with HMRC

Data is transmitted to HMRC only when you explicitly authorise the connection and initiate submission within the App. Only the minimum required data (such as VAT box totals or ITSA figures) is transmitted.

3.4 Support Verification

Support staff will only discuss account-specific information if you provide a temporary Support Token generated from within your logged-in account.

4. Data Retention and Deletion

4.1 Tax Records Retention

UK tax law requires financial records and tax submission history to be retained for at least seven (7) years from the end of the relevant tax period.

4.2 Dormant Accounts

If your account remains inactive for 12 consecutive months, you may be notified prior to deletion, subject to statutory retention obligations.

4.3 Account Deletion

When you delete your account, data is marked for permanent deletion. Secure backups may persist for up to 35 days, and legally required records may be retained for statutory periods. Deleted data cannot be recovered.

5. Cookies

5.1 Strictly Necessary Cookies

Used for secure login sessions, authentication, and session management. These cookies cannot be disabled.

5.2 Analytics Cookies

We may use analytics tools (such as Google Analytics) to improve performance. You will be given the option to accept or decline analytics cookies where applicable.

6. Your Data Rights (UK GDPR)

You have the right to access your personal data, correct inaccurate data, request deletion (subject to legal obligations), restrict or object to processing, and export your data in a portable format. Requests can be made through your account or support channels.

Vasave VAT Filer

VAT & MTD Compliance Software