

Vasave VAT Filer

Terms and Conditions

Last updated: 10 January 2026

These Terms and Conditions (“Terms”) govern your access to and use of the Vasave VAT Filer application, including desktop software and any embedded web-based components (the “App”).

Vasave VAT Filer is a software and brand name only (“we”, “us”, or “our”). Vasave VAT Filer is operated and maintained by the software developer responsible for its design, operation, and HMRC API integration.

By registering for or using the App, you agree to be bound by these Terms. If you do not agree, you must not use the App.

1. Disclaimer and Service Provision

1.1 Purpose of the App

Vasave VAT Filer is a software tool designed for in-house use by internal finance teams and associated UK VAT-registered entities to support compliance with HM Revenue & Customs (HMRC) Making Tax Digital (MTD) requirements, including MTD for VAT and, where applicable, MTD for Income Tax Self Assessment (ITSA).

1.2 Software-Only Service

Vasave VAT Filer is a software product name used for identification purposes only and does not represent a legal, tax, accounting, or professional advisory service.

1.3 “As Is” Basis

The App and all related materials are provided “as is” and “as available”, without warranties or guarantees of any kind, whether express or implied.

1.4 No Warranty

We do not warrant that:

- the App will operate without interruption or errors;
- defects will be corrected;
- the App or associated systems will be free from viruses or harmful components.

1.5 No Tax, Accounting, or Legal Advice

The App provides automated software guidance only. We do not provide professional tax, accounting, financial, or legal advice. Users must seek advice from qualified professionals for their specific circumstances.

1.6 HMRC Relationship

Vasave VAT Filer is an independent software product and is not affiliated with, endorsed by, or operated by HM Revenue & Customs (HMRC).

2. Use of the App

2.1 Acceptance

Your access to and use of the App constitutes acceptance of these Terms from the date of first use.

2.2 Lawful Use

You agree to use the App only for lawful purposes and in a manner that does not interfere with other users or the operation of the App.

2.3 Prohibited Conduct

You must not:

- upload unlawful, offensive, or misleading content;
- attempt unauthorised access to the App or its systems;
- disrupt, damage, or impair the App or its security.

2.4 Changes to Terms

We may update these Terms at any time. Continued use of the App after changes are published constitutes acceptance of the revised Terms.

2.5 Use of Information

Information collected is used solely to operate, maintain, improve, and secure the App and is not shared for commercial marketing purposes.

3. Registration and Accounts

3.1 Age Requirement

You must be at least 16 years old to create an account.

3.2 Registration

Account registration requires completion of the registration process and email verification.

3.3 Account Responsibility

You are responsible for all activity carried out through your account.

3.4 Unauthorised Access

You must notify us immediately if you become aware of any unauthorised use of your account.

4. Login Details and Security

4.1 Confidentiality

You must keep your login credentials confidential at all times.

4.2 Security Responsibility

You are responsible for safeguarding access to your account and device.

4.3 Account Recovery

For security reasons, we cannot:

- retrieve passwords;
- restore access if you lose access to your registered email address.

5. Suspension and Termination

5.1 Suspension or Termination

We may suspend or terminate access to the App at our discretion, with or without notice, including where these Terms are breached.

5.2 Inactive Accounts

Accounts may be closed if unused for a continuous period of seven (7) years, aligning with statutory UK tax record-keeping obligations.

5.3 Account Deletion

You may delete your account using the App. Deleted data cannot be recovered, subject to statutory data retention requirements.

6. Linking to the App

6.1 Linking

You may link to the App provided the link is fair, lawful, and does not misrepresent the App or its relationship with HMRC.

6.2 Framing

The App must not be framed within another website and must open in a full browser window where applicable.

7. Virus Protection

7.1 Reasonable Efforts

We take reasonable technical measures to reduce the risk of viruses or malicious code.

7.2 User Responsibility

You are responsible for protecting your own systems. We are not liable for damage caused by viruses or malicious material beyond our reasonable control.

8. Privacy and Data Protection

8.1 Privacy Policy

Use of the App constitutes acceptance of the Vasave VAT Filer Privacy Policy.

8.2 Data Use

Personal data is used only to provide and maintain the service and is not sold or shared for commercial purposes.

9. Limitation of Liability

9.1 Exclusion of Liability

To the fullest extent permitted by law, Vasave VAT Filer is not liable for any indirect, incidental, or consequential loss.

9.2 HMRC Submissions

We are not responsible for:

- HMRC penalties, fines, or interest;
- incorrect or late submissions;
- errors arising from incorrect or incomplete user-entered data.

9.3 Legal Exceptions

Nothing in these Terms limits liability for:

- death or personal injury caused by negligence;
- fraud or fraudulent misrepresentation;
- liabilities that cannot be excluded under English law.

10. Governing Law

These Terms are governed by the laws of England and Wales, and disputes fall under the exclusive jurisdiction of the courts of England and Wales.

11. Affiliate Programme

Terms relating to the Vasave VAT Filer Affiliate Programme are set out in separate Affiliate Terms and Conditions.

Vasave VAT Filer

VAT & MTD Compliance Software